



411 Wolf Ledges Pkwy Suite #304 • Akron, OH 44311
Local (330) 253-6880

Dear Creative Retirement Planning, LLC Client:

During these unsettling times, the team at Creative Retirement Planning, LLC remains deeply committed to the well-being of all we serve. Doing the right thing for clients, our team, and the communities where we live and work is at the heart of our mission. This is a standard we strive to achieve every day, no matter the conditions we face. It is with that in mind that we are reaching out with an update on the steps we are taking both to support you in this time of need and ensure you maintain access to our services – all while protecting your safety and that of our dedicated team and neighbors in our community.

For Our Financial Clients

Recognizing that the COVID-19 situation has brought unprecedented uncertainty and upheaval, our team is available to listen, offer advice, and continue to service your needs to the best of our ability. As a business that is exempted from the Ohio Department of Health “Stay at Home” order, we will continue to remain open and accessible but with limited hours. Our normal business hours, beginning on Tuesday, March 24, and for the near future, will be as follows:

Monday - Thursday, 10:00AM-4:00PM

Friday - Sunday, CLOSED

Ron is still available to meet with those who require a face to face meeting. Additionally, he is available for phone/virtual meetings (viewing his computer screen remotely) as well so that you can continue to have your questions answered and needs met in the way that is most convenient to you.

For Those Who Are Also Tax Clients

The IRS has extended the obligation to file OR pay any tax liability for 90 days (July 15, 2020). However, we are continuing to process tax forms and prepare the returns. We are working on solutions to send and receive “E-Signatures” so that clients can review their tax returns at home, then sign an authorization for filing without physically coming into our office. You will be contacted before the return is electronically sent to you for review. At that time, Kip will discuss with you all of the options for how to finish the process.



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For Our Team

We recognize that our team is critical to our ability to serve you, and we are committed to their safety and welfare. We have taken a number of steps, fully aligned with [CDC](#) guidance, to do our part to slow the spread of the virus and protect those we serve. These include providing resources to help reinforce best practice hygiene and self-care, introducing alternate work arrangements (such as remote working and social distancing) and proactively reducing the amount of foot traffic to our office.

Our Ongoing Commitment

Perhaps the most important thing for you to know as this situation unfolds is that we are committed to being there for you, your family, and our community, every step of the way. Throughout our history, Creative Retirement Planning, LLC has helped our clients weather tough times and our focus on doing so throughout the current situation remains. Our firm has never been stronger: financially, in the services and solutions that we offer, and in our ability to adapt to the never-ending changes in our world. Please do not hesitate to ask us how we can help.

Going forward, we will remain focused on making sure we continue to make the right decisions at the right times and will be in touch as new challenges develop. For additional resources, you can always visit: www.retirementonly.com.

Stay well and thank you for being a client of Creative Retirement Planning, LLC.

Kind regards,

Ron Tetley, Kip Nussbaum, and Staff

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